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PATENT

Attorney's Docket No. 77779

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: SHAMBAUGH

Serial No.: 09/670,093

Group No.: 2641

Filed: September 26, 2000

For: METHOD OF CREATING SCRIPTS BY TRANSLATING
AGENT/CUSTOMER CONVERSATIONS

Commissioner for Patents
Washington, DC 20231

REQUEST FOR CORRECTED FILING RECEIPT

1. Attached is a copy of the official filing receipt received from the PTO in the above application for which issuance of a corrected filing receipt is respectfully requested.
2. There is an error with respect the following data, which is:

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and/or

Error in

☒ Applicants' names

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Correct data

1. Craig Shambaugh, Wheaton, Illinois
Anthony Dezonno, Bloomingdale, Illinois
Mark J. Power, Carol Stream, Illinois
Kenneth Venner, Winfield, Illinois
Jared Bluestein, Wilmot, New Hampshire
Jim F. Martin, Woodside, California
Darryl Hymel, Batavia, Illinois
Laird C. Williams, St. Charles, Illinois

2. ☐ Applicant's address

3. ☐ Title

4. ☐ Filing Date

5. ☐ Serial Number

6. ☐ Foreign/PCT Application Re:

7. ☐ Other

2.

3.

4.

5.

6.

7.

3. (complete the following applicable item)

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OR

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☐ Charge Account _____ \$25.00.

Dated: October 25, 2001

Gerald T. Shekleton

Gerald T. Shekleton,
Attorney or Agent of Record
Registration No. 27,466

WELSH & KATZ, LTD.
120 South Riverside Plaza
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Date: October 25, 2001

Gerald T. Shekleton

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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO.	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/670,093	09/26/2000	2641	1006	00EC018/77779	2	26	4

CONFIRMATION NO. 3663

UPDATED FILING RECEIPT



OC000000005997870

Jon P. Christensen, Esq.
WELSH & KATZ, LTD.
22nd Floor
120 South Riverside Plaza
Chicago, IL 60606

Date Mailed: 04/23/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Craig R. Shambaugh, Wheaton, IL;
Mark J. Power, Carol Stream, IL;
Kenneth Venner, Winfield, IL;
Jim F. Martin, Woodside, CA;
Darryl Hymel, Batavia, IL;
Laird C. Williams, St. Charles, IL;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 11/02/2000

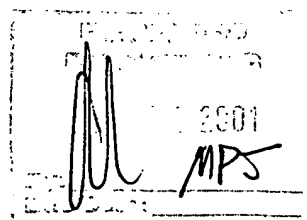
Projected Publication Date: N/A

Non-Publication Request: No

Early Publication Request: No

Title

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Method of creating scripts by translating agent/customer conversations

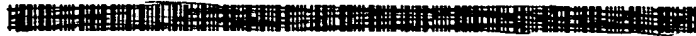
Preliminary Class

704

Data entry by : MONTIEL, YANIRA

Team : OIPE

Date: 04/23/2001



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Bib Data Sheet

CONFIRMATION NO. 3663

SERIAL NUMBER 09/670,093	FILING DATE 09/26/2000 RULE	CLASS 704	GROUP ART UNIT 2641	ATTORNEY DOCKET NO. 00EC018/77779
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APPLICANTS

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Jim F. Martin, Woodside, CA;
Darryl Hymel, Batavia, IL;
Laird C. Williams, St. Charles, IL;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

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** 11/02/2000

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY IL	SHEETS DRAWING 2	TOTAL CLAIMS 26	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials		

ADDRESS

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TITLE

Method of creating scripts by translating agent/customer conversations

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